



APPOINTMENTS DURING COVID-19

COVID-19 SAFE PLAN: Conditions of Entry and Additional Infection Control Measures

1. Inform our reception team when making an appointment...

- If you are unwell eg. experiencing new flu like symptoms (fever, cough, sore throat, runny nose, shortness of breath, loss of taste or smell).
- If you have had contact with a person with confirmed Coronavirus while infectious.
- If you or anyone close to you travelled internationally or to an area in Australia considered high risk for community transmission in the last 14 days.
- If you have been excluded from attending school or a workplace due to having close contact with a person with confirmed Coronavirus while infectious.
- If you have recently been tested and are waiting on the results.

If any of the above apply we will schedule your appointment after a 14 day exclusion period or clearance from a medical professional.

2. Plan before coming in for your appointment...

- Please do not arrive early. Come to the practice only at the time of your appointment.
- Brush your teeth before your appointment. Tooth brushing facilities remain closed at the practice, unless used under the supervision of a clinic team member.
- Avoid bringing other siblings and relatives with you. If required, child patients will be allowed a maximum of one accompanying visitor into the clinic for an appointment and they must be wearing a face mask. Please do not accompany if not required.
- Have the Service NSW COVID Safe Check-in app installed on your phone.

3. Follow directions and adhere to physical and social distancing...

- Checkin using the Service NSW COVID Safe Check-in app (unaccompanied children can be checked in by one of our team members).
- Only enter the waiting room if physical and social distancing recommendations can be achieved. This applies even if you are wearing a face mask, which should be worn if advised for indoor areas at the practice's location.
- Upon entering and before leaving, use the hand sanitisers available.
- Only patients should enter the clinic, unless invited by a clinic team member and agree to follow clinic entry conditions for visitors. Delays may be experienced to maintain physical and social distancing control measures in the clinic.

Dr Teriko Rex BDS(Hons)(Syd), MDSyd, MRACDS(Orth)

Dr Darin Ballard BDS(Syd), MDSyd

Members of the Australian Society of Orthodontists

Members of the Australian Dental Association

ABN 72102782150