APPOINTMENTS DURING COVID-19

COVID-19 SAFE PLAN: Conditions of Entry and Additional Infection Control Measures

1. Inform our reception team when making an appointment...

- If you are unwell eg. experiencing flu like symptoms (fever, cough, sore throat, runny nose, shortness of breath, loss of taste or smell).
- If you have been exposed to someone with COVID-19 while infectious in the past 7 days.
- If you have been excluded from attending school or a workplace due to being exposed to a person with confirmed COVID-19 while infectious in the past 7 days.
- If you have recently been isolating and are waiting on test results to leave self isolation.

If any of the above apply we will schedule your appointment after a 14 day exclusion period or clearance from a medical professional.

2. Plan before coming in for your appointment...

- Please bring a face mask as they are still required indoors in private health facilities including dental practices.
- Please do not arrive early. Come to the practice only at the time of your appointment.
- Brush your teeth before your appointment. Tooth brushing facilities remain closed at the practice, unless used under the supervision of a clinic team member.
- Avoid bringing other siblings and relatives with you. If required, child patients will be allowed a maximum of one accompanying visitor into the clinic for an appointment and they must be wearing a face mask. Please do not accompany if not required.

3. Follow directions and adhere to physical and social distancing...

- Wear a face mask as they are still required indoors in private health facilities including dental practices.
- Only enter the waiting room if physical and social distancing recommendations can be achieved.
- Upon entering and before leaving, use the hand sanitisers available.
- Only patients should enter the clinic, unless invited by a clinic team member and agree to follow clinic entry conditions for visitors. Delays may be experienced to maintain physical and social distancing control measures in the clinic.